

# **Terms and Conditions for Eagle Eye Safaris Merchandise**

## **Terms of Use**

Effective August 1<sup>st</sup>, 2015

Your use of the Eagle Eye Safaris Website ("Website") is conditioned upon Your acceptance of these legal terms of use including our privacy policy.

Eagle Eye Safaris reserves the right, in its sole discretion, to modify or update these legal terms of use from time to time with immediate effect and without advance notice to You. It is Your responsibility to review these legal terms of use periodically for updates.

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## **Indemnification**

You agree to defend, indemnify and hold Eagle Eye Safaris harmless from and against any and all claims, damages, costs and expenses, including reasonable attorney's fees, arising from or related to Your use of the Website.

## **Communications with this Website**

You are prohibited from posting or transmitting any unlawful, threatening, libelous, defamatory, obscene, scandalous, inflammatory, pornographic, or profane material or any material that could constitute or encourage conduct that would be considered a criminal offense, give rise to civil liability, or otherwise violate the law. Eagle Eye Safaris will fully cooperate, including but not limited to, maintaining and disclosing any transmittals or communications that You have had with this Website, disclosing Your identity or helping to identify You, with any applicable law or regulation, law enforcement authorities, court order, or governmental authority.

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## **Termination**

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This Website may provide, as a convenience to You, links to websites owned or operated by parties other than Eagle Eye Safaris. Each linked website may have its own terms and conditions of use, as described in that website's legal notice/terms of use. Those terms and conditions may be different than these legal terms of use, and we urge You to read each website's legal notice/terms carefully before You use that website. Eagle Eye Safaris does not control, and is not responsible for the availability, content or security of these external Websites, nor Your experience interacting or using these external Websites. Eagle Eye Safaris does not endorse the content, or any products or services available, on such web sites.

## Return Policy

Our return policy is very simple:

If you're not happy with a purchase that you made on [www.EagleEyeSafaris.com](http://www.EagleEyeSafaris.com) you can return it to us within 10 days of the delivery date (date goods were received by customer). Please note Eagle Eye Safaris does not reimburse the initial shipping cost or the customer's return shipping costs. In order to return a product you will have to first contact us at [merch@EagleEyeSafaris.com](mailto:merch@EagleEyeSafaris.com) within 10 days of the delivery date. In the email you have to include –

- the order number, the reason for the return;
- attach a copy of the proof of shipping received. (The document which contains the delivery date and that the goods were received by the customer); and
- attach the proof of the shipping document for the goods returned to Eagle Eye Safaris.
- **(Please note that Eagle Eye Safaris will reply to your email with the instruction and address to where you must return the product/s)**

## Reasons for Returns

**Wrong Address** - If you provide an address that is considered insufficient by the courier, the shipment will be returned to our facility. You will be liable for reshipment costs once we have confirmed an updated address with you.

**Unclaimed** - Shipments that go unclaimed are returned to our facility and you will be liable for the cost of a reshipment to yourself.

**Refund due to lost in transit** - A product will only be classified as lost in transit after 30 days after the product has been shipped to the customer

Eagle Eye Safaris will not refund you if:

- any returned items are received later than 10 days of the customer's return shipping date; or
- items have been damaged, altered or used in any way: and
- where the notification email does not reflect the order number, or the reason for return, or the two attachments as discussed earlier in this document were not received.
- We do not refund orders for buyer's remorse, and size exchanges are to be offered at your expense. A new order, at your expense, would need to be placed for an updated size.

# **Privacy Policy**

## **Information stored on the website**

After opening an account with Eagle Eye Safaris, a seller is able to create a private account and upload information to the website include, but not limited to, the seller's name, contact information, hometown (shipping and billing address), and more.

## **Security**

Eagle Eye Safaris member accounts are secured by member-created passwords. Eagle Eye Safaris takes precautions to ensure that member account information is kept private. We use reasonable measures to protect member information that is stored within our database. Please note that we cannot guarantee the security of member account information.

## **Links**

Eagle Eye Safaris contains links to other websites. Eagle Eye Safaris is not responsible for the privacy policies and/or practices on other sites. When linking to another site, a visitor should read the privacy policy stated on that site. Our privacy policy only governs information collected on Eagle Eye Safaris's website.

## **Changes in Our Privacy Policy**

From time to time, Eagle Eye Safaris may make changes to our privacy policy. If we make changes, we will post them on our site to make users aware of what the changes are so that they will always be aware of what information we collect, how we use it, and when we may disclose it. Users are bound by changes to the policy when she or he uses the site after those changes have been posted.

## **Contacting Eagle Eye Safaris**

If you have any questions regarding the terms and condition, please contact us at [merch@EagleEyeSafaris.com](mailto:merch@EagleEyeSafaris.com)

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